

Real Engagement. Real Excellence. Real Results



Course Details

Course Title: Lab Management Essentials for new managers

Course date: 8th - 12th July 2018

Location: Istanbul, Turkey

Teaching Language: English with Arabic Translation

Fees: €2000 that includes

- Training materials
- Coffee break
- Lunch
- One free consultation (30 min) within the first 30 days after training

About the workshop:

This Workshop is designed and conducted by Dr. A. Hammad, a Global Performance Excellence Practitioner and Advisor and the CEO of Xi- Horizons Consulting-Ireland. Dr Hammad has more than 25 years of experience in working with fortune 500 companies across Europe, Americas, China, India and MENA regions to achieve major productivity gains that delivered bottom-line results in a short cycle time.

Dr. Hammad has trained and coached a significant number of Lab supervisors and Lab Managers during his implementations of Lean High performance labs across different industries and Locations. The knowledge and the skills the supervisors and managers gained has helped them to achieve outstanding Lab performance and also drive efficiency in their labs constantly.

Who should attend?

- New laboratory managers,
- Experienced managers with new responsibilities
- Lab supervisors,
- Project leaders.

Workshop Duration

This is a 5-days workshop from 9:00 am to 4:00 pm each day

The challenges for Lab Managers?

- For new managers as well as experienced managers managing a laboratory in order to meet customer demand in a timely manner is always a great challenge!
- Some of these challenges are; Sample arrival variation in terms of type and quantity, Analyst workload, Analyst capability, equipment down-time and material replenishment.
- Also in most of the labs the focus is always on the flow of individual tests or activities not on Batches and data through the total lab process and the impact on the consumable cost to run these tests is always hidden.
- Evaluating laboratory performance, manage change and plan for the future, and network with other laboratory managers is also a fundamental part of any Lab manager.

Learning Objectives:

- How to Enhance Lab productivity and boost your team performance
- Be able to define and focus your team on the lab mission and Objectives
- Understand how to motivate your team and drive personal accountability
- Know how to develop and evaluate lab performance; daily, weekly and monthly
- Develop and implement a Multi-Tier system for Lab operations management
- Understand the concept of Level-Loading and its application in the Lab Environment

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- Understand the importance of Standardization and how it will impact lab performance
- How to create a structure for developing a multi-skilled Analyst
- Identify the waste and its types in the Lab Environment
- Initiate and drive continuous improvement
- How to always exceed customer demand
- Think different and Have Fun!